

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of June 2018

C.G.No:59/2018-19/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

S.K.Ahammad,
D.No:16/362,
Ranga Furniture Side,
Pamarru Road,
Gudivada,
Krishna -Dist.

Complainant

AND

1. AAO/ERO/Town/Gudivada
2. AE/D1/O/Gudivada
3. ADE/O/Town/Gudivada
4. DE/O/Gudivada

Respondents

ORDER

1. Complainant filed a petition in this Forum regarding revision of his CC bill to the SC.No:6111200001513 .
2. Respondent No.1 in his written statement submitted to the Forum capacitors surcharge was withdrawn and complainant intimated regarding the withdrawal of amount. Respondent has also enclosed a consumer statement to the Forum wherein the complainant expressed satisfaction over resolving his grievance.
3. When the Secretary of the Forum contacted the complainant over phone on 22.05.2018 at 1.15 PM, the complainant expressed his satisfaction for resolving his grievance.
4. Since the grievance of the complainant is resolved by the Respondents , the case is disposed off accordingly in favour of complainant.

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OK
ESPACHED
23/6/18

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 21st day of June 2018.

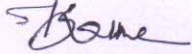
Sd/-
Member(Finance)

Sd/-
Member(Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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